



### T3. INTENTION VS IMPACT<sup>a</sup>

#### Instructions for Learner:

- Select a sample 'collaboration' scenario from the list below. If you prefer choose one from recent clinical practice
- You will be assigned a 'point of view'
- In a small group, choose a recorder and answer the questions below
- Identify the spokesperson to share observations with the larger group

#### SAMPLE scenarios:

- Resident from another program calls you to do a consult for a patient. The patients' needs/priority do not match your program or priorities
- Scheduling conflicts between residents
- Report from more senior resident and you do not agree with their findings
- Resident/Fellow confrontation over cases or procedures
- Being on call and being (over) paged for follow-up because other resident/service is not responding to inquiries

#### INTENTION, IMPACT AND ASSUMPTIONS

Completed by: \_\_\_\_\_

Questions	PROGRAM A Resident	PROGRAM B Resident
1. What assumptions do you think the physician has about the others' intentions?		
2. What intentions do you think the physician has personally?		
3. What impact does the physician's behaviour have on: <ul style="list-style-type: none"> <li>• the patient?</li> <li>• themselves?</li> <li>• the health care team?</li> <li>• colleagues?</li> <li>• the health care system?</li> </ul>		

Other notes:

<sup>a</sup> Martin D, Glover Takahash S. International Resident Leadership Summit, Calgary, AB. 2013. Reproduced with permission.