T6. PATIENT SAFETY AND QUALITY IMPROVEMENT

Instructions for Learner:
- Observe and take (non-identifying) notes on your Leader Role activities in day-to-day practice
- Remember to be cautious about confidentiality when taking notes
- Review with faculty as arranged or initiate a review of your case reports to get feedback

Completed by: ________________________________

Case report ID: ________________________________

1. Provide an overview of this case (i.e. summary)

________________________________________________________________________
________________________________________________________________________
________________________________________________________________________

2. Describe the setting: Workplace
   - Ward
   - Clinic
   - OR
   - ER
   - Other: ________________________________

3. Outline any other relevant information about this case and/or organization and/or team.

________________________________________________________________________
________________________________________________________________________
________________________________________________________________________

4. What quality gaps, safety gaps or stewardship gaps were identified?

________________________________________________________________________
________________________________________________________________________
________________________________________________________________________
________________________________________________________________________
T6. PATIENT SAFETY AND QUALITY IMPROVEMENT (continued)

5. What were the contributing factors to the safety, quality, or stewardship problem?

_____________________________________________________________________________________________________________________________________________________________________

6. What could be done to improve things?

_____________________________________________________________________________________________________________________________________________________________________

7. What was the patient and family’s perspective?

_____________________________________________________________________________________________________________________________________________________________________

8. What did you learn from this that you will take into your future practice?

_____________________________________________________________________________________________________________________________________________________________________

9. What is KNOWN (in literature) about this problem? Possible solutions?

_____________________________________________________________________________________________________________________________________________________________________

10. How did this case affect you personally?

_____________________________________________________________________________________________________________________________________________________________________

11. What are the TOP two or three ‘take home points’ from this case?

_____________________________________________________________________________________________________________________________________________________________________
12. What can be done?
   a. What can you do?
   b. What can others do?

13. Planning for improvement

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<tr>
<th>#</th>
<th>Top areas for improvement identified in this case</th>
<th>Who is responsible for improvements?</th>
<th>What can be done?</th>
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Other notes/Reflections: